

31 March 2010

Irene King
Chief Executive
Aviation Industry Association of NZ (Inc)
P O Box 2096
WELLINGTON 6140

Dear Irene King

Thank you for your letter received 25 March in which you lodged a formal complaint about *One News* shown on 7 March on TV One.

Section 6 of the Broadcasting Act provides for formal complaints to be examined first by the broadcaster. Should you be dissatisfied with TVNZ's decision you will have the opportunity to refer this matter to the Broadcasting Standards Authority for review.

Formal complaints are tested against programme standards developed under the Broadcasting Act (an approved Code under section 4(1) of the Act). As you request your complaint will be considered under Standards 4, 5, & 6. A full list of Standards can be found at www.bsa.govt.nz under Free to Air Standards. Please contact me within seven days of receipt of this letter if you wish to nominate other Standards.

Broadcasters have 20 working days to respond to formal complaints. The enquiry into your complaint will begin shortly. I will advise you of TVNZ's decision as soon as I can.

Yours sincerely



Andrea Fasching
Programme Standards Manager